

Visit our website
to book an
appointment.
If you need this
information in
another format
please contact us.



CONTACT

01603 704070

norfolksendiass@norfolk.gov.uk

www.norfolksendiass.org.uk

Norfolk SENDIASS

Who are we and how can we help?

Disclaimer: This is a guide and should not be treated as legal advice. Although Norfolk SENDIASS makes all reasonable efforts to ensure that the information contained in this booklet is accurate and up to date at the time of publication we cannot accept responsibility suffered as a consequence of any reliance placed upon it.

WE GIVE

Information, advice and support to children, young people and parents/carers around special educational needs and disabilities (SEND). This includes health and social care where it is linked to education. You can book a telephone helpline appointment, a face-to-face advice clinic appointment, training for parents/carers and professionals, sign up to our monthly e-newsletter and access all our online resources and booklets on our website.



WE ARE

A statutory, free, dedicated, confidential and impartial service based across Norfolk with staff who are independently trained in special educational needs and disabilities (SEND).

WE HAVE

A Steering Group which includes parents/carers and representatives from local voluntary groups, Childrens Services, the Parent Carer Forum, Education, Health and Social Care. Together, we plan the services we offer across Norfolk.

WE GIVE INFORMATION ON:

- The law on Special Educational Needs (SEN) and Disability, Health and Social Care (where they link to education)
- Local policy and practice
- Personal budgets and working together
- The Local Offer
- Education Health and Care Plans (EHCP)
- Transition arrangements
- Mediation and dispute resolution
- Special Educational Needs & Disabilities Tribunal Service
- Complaints procedures

WE GIVE ADVICE ON:

- Gathering, understanding and interpreting information
- Signposting to other services for information, advice and support
- What to do when things go wrong
- How to get the best from a meeting

WE OFFER SUPPORT WITH:

- Preparing for and attending meetings
- Writing letters
- Understanding reports
- The EHCP process and reviews
- Admissions and Exclusions
- POST 16 provision
- Working in partnership with schools and the Local Authority to develop positive relationships

